



COMPUTER CENTRE

University of Kerala

Re-Accredited by NAAC with A-Grade

Thiruvananthapuram - 695 034

Phone: 0471-2305801, 2386347,374, 373

e-mail: kucc.director@keralauniversity.ac.in

www.kucc.keralauniversity.ac.in

KUCC/2016/265

23/06/2016

Quotation Notice

Sealed quotations are invited for the Annual Maintenance Contract for the bullet camera installed at Vice-Chancellor's office (one number), Pro Vice-Chancellor's office (one number) and the Syndicate room (two numbers) of University of Kerala.

Period of contract: one year from the date of signing the contract.

The quotes should be superscribed "AMC for CCTV system installed in the Vice-Chancellor's, Pro Vice-Chancellor's office and the Syndicate room" and addressed to "The Director, Computer Centre, SH Campus, Palayam, Thiruvananthauram - 695034".

Last date of receipt of quotes : 16 - 07 - 2016 , 3:00 PM

Date and time of opening quotes : 3.30 PM on 16-07-2016

The details are available in the tender notice given below.

S/d

DIRECTOR

DETAILED NOTICE INVITING QUOTATIONS FOR AMC OF CCTV system

Sub: Annual Maintenance Contract for the CCTV system installed in the Vice-Chancellor's, Pro Vice-Chancellor's office and the Syndicate room of University of Kerala - reg.

Director, Computer Centre invites sealed quotes from firms for Comprehensive Annual Maintenance Contract for the CCTV system installed in the Vice-Chancellor's office, Pro Vice-Chancellor's office and the Syndicate room at SH campus of University of Kerala, Thiruvananthapuram. The annual maintenance contract will be for a period of one year from the date of signing the contract. The site of the system for which AMC is to be executed is Palayam and the systems can be inspected on any working day from 10.00 AM – 4.30 PM. The quotes must reach the authorized person on before the last date specified. Late quotes will not be accepted.

Terms and conditions:

1. The vendor shall have sufficient infrastructure to cater the service. They shall have sufficient financial strength and manpower.
 - a. The firm has their own service centre at Thiruvananthapuram to undertake repairs and servicing.
 - b. The vendor shall provide complaint booking over phone during 9 a.m. to 5.30 p.m. on all Government working days. All the complaints logged before 2 PM has to be attended on the same day.
 - c. The vendor should give an undertaking that any AMC / Rate contract pertaining to the vendor have not been terminated or not renewed, by any establishment for the reasons of poor services and also It having AMC / Rate contract, in the past have not been warned / cautioned for flouting the tender specifications/terms and conditions and for poor services.
 - d. The vendor shall have sufficient communication facilities such as land phone, mobile phone, email and on-line complaint registration facility.
2. The scope of AMC must be as follows:
 - i. Quarterly inspection and clearing.
Service for break down maintenance.
 - ii. complaints shall be cleared in 24 hours.
 - iii. Vendor shall do all call logging and provide quarterly reports.
 - iv. The payment will be made after successful completion of contract quarterly. The final payment will be made after the successful completion of the contract. Each payment will be made subject to deduction of Tax at Source (TDS).

- v. When repair/replacement takes place, the vendor shall not replace any of the components of the equipments with lower configuration. The vendor shall ensure that the replacement be made with OEM components only. Where any items/ parts/ components need replacement, the same shall be replaced with same make, specification and brand of items/component/part or with equivalent specification. In case the brand/model has become obsolete, the same shall be replaced with superior quality of the items/ parts / components and must carry at least one year warranty.
- vi. This office will take no responsibility towards erratic power problems relating to the Electricity Boards or any other default situation of the nature beyond its control that may cause the equipment to malfunction.

3. In all matters of dispute relating to this Contract, the decision of the Registrar, University of Kerala shall be final and binding upon the agency.

4. **Description of items**

Sl.No	Item Description	Make/Model	Qty.
1	2 Mega Pixel IR Bullet IP camera with Mega Pixel Day & Night Lens – CMOS sensor, 1/2.7 inch, Resolution 1920x1080, Frame rate – 25fps – 4 fps adjustable, PoE > 140 meters	Keltron KEL-IRB-2M	4
2	Network Video recorder 12 Channel Processor Power PC, 300 MHZ Linux OS highly stable streaming file system, 100/1000 Base T Ethernet connectivity	Keltron KEL-NVR-8D-12C	1
3	2 TB HDD		1
4	High end PC Workstation PC with 18.5" LED Monitor(i5, 4 GB DDR3 RAM, 2 GB Nvidia graphics card)	DELL Optiplex 3020 Service tag: 3V8FG32	1

S/d

Director