

**Sixth Semester B.A Degree Examination, April 2014**

**First Degree Programme under CBCSS**

**PSYCHOLOGY**

**Core Course**

**PG 1643: Organizational Behavior**

Time: 3 Hours

Max. Weight: 30

**PART – A**

Answer all questions. Each question carries a weight age of 1/4

Choose the correct answer.

1. The set of shared, taken for granted implicit assumptions that a group holds is  
(Policies, Values, Culture, Climate)
2. The degree to which jobs within the organization are standardized is called as  
(Standardization, Formalization, Centralization, Decentralization)
3. A structure that creates dual lines of authority and combines functional and product departmentalization  
(Project, Matrix, Horizontal, Network)
4. The formal pattern of how people and jobs are grouped in an organization is known as  
(Design, Structure, Norm, Form)

Fill in the blanks:

5. Communication without the content of spoken language is
6. A structure with highly routine operating task is
7. Human Relations Movement was initiated by
8. Distribution of authority and responsibility is

Write true or false:

9. Choosing between alternatives is decision making.
10. As group size increase, cohesiveness also increases.
11. The chain of command is the continuous line of authority that extends from top to bottom.

12. The first stage of group development is storming.

Match the following:

- |                           |   |                  |
|---------------------------|---|------------------|
| 13. Contingency Model     | - | Blake and Mouton |
| 14. Path Goal Theory      | - | Robert House     |
| 15. Time and motion study | - | Fred Fiedler     |
| 16. Managerial Grid       | - | Gilbert's        |

#### **PART - B**

Write short notes for **any eight** of the following. **Each** carries a weight age of **one**.

17. In basket training
18. Work group
19. Great man Theory
20. Group cohesiveness
21. Assertiveness
22. Group
23. Hierarchy of authority.
24. Span of control.
25. Bureaucracy
26. Environmental uncertainty
27. Culture as liability
28. Recruitment

#### **PART – C**

Answer **any five** of the following in **100** words. **Each** carries a weightage of **two**.

29. Interpersonal skills.
30. Path Goal Theory of Leadership.
31. Types of Groups
32. How is culture learned?
33. Departmentalization.
34. Relationship of Social Psychology with O.B.
35. Dimensions of personality according to Big Five Theory.
36. Type A and B Personality.

Answer **any two** of the following in **200** words. **Each** carries a weightage of **4**.

37. Elaborate the group decision making technique. Which technique is more appropriate in an Indian context?
38. What is leadership? Explain the behavioral theories of leadership.
39. Define Organizational Behavior. Explain the challenges and opportunity for Organization Behavior