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| **University of Kerala** | | |
| **Discipline: Social Work** |  | **Time: 1 Hour (60Mon)** |
| **Course Code: UK1MDCSWK100** |  | **Total Marks: 42** |
| **Course Title: COMMUNITY IMMERSION** |  |  |
| **Type of Course: MDC** |  |  |
| **Semester: 1** |  |  |
| **Academic Level: 100-199** |  |  |
| **Total Credit: 3, Theory: 2 Credit, Practical: 1 Credit** |  |  |

**Part A.4 Marks. Time: 5Minutes**

**Objective Type. 1Mark Each. Answer All Questions**

**(Cognitive Level: Remember/Understand)**

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| **Qn.**  **No.** | **Question** | **Cognitive**  **Level** | **Course**  **Outcome(CO)** |
| 1. | **What is a fundamental value in the field of social work?**  A) Profit maximization  B) Social justice  C) Individualism  D) Competition | Remember | CO1 |
| 2. | **NASW refres to……………..** | Remember | CO2 |
| 3. | **Name any two functions of Social Work** | Understand | CO3 |
| 4. | **Which is not a characteristic of urban community?**  A)Size - Larger  B) High density of population  C) Joint family  D) Voluntary association | Understand | CO4 |

**Part B.8Marks.Time: 15 Minutes**

**Short Answer. 2Marks Each. Answer All Questions**

**(Cognitive Level: Understand/Apply)**

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| **Qn.**  **No.** | **Question** | **Cognitive**  **Level** | **Course**  **Outcome(CO)** |
| 5. | Explain the role of professional social work practitioner? | Understand | CO1 |
| 6. | What is the impact of preliminary study in community engagement? | Understand | CO2 |
| 7. | Mention any two skills that community practitioner may use while doing a need assessment in a community | Apply | CO3 |
| 8. | Describe methods to Build Rapport with Tribal Community | Apply | CO4 |

**Part C.16 Marks. Time: 40 Minutes**

**Long Answer. 4 Marks Each. Answer all 4Questions, choosing among options within each question.**

**(Cognitive Level: Apply/Analyse/Evaluate/Create).**

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| **Qn.**  **No.** | **Question** | **Cognitive**  **Level** | **Course**  **Outcome(CO)** |
| 9. | **A**. Explain the Community Engagement Process with reference to creating a self-help group in an Urban Community?  Or  **B.** What skills of Social Work would you use to raise awareness on anti-social issues and build support? | Apply | CO1 |
| 10. | 1. How the use of digital media helps in the awareness generation of the community about any social problem   Or  **B.** What factors influence the success of community based interventions? | Analyze | CO2 |
| 11. | **A.** Evaluate the role of a social worker while working with the vulnerable community  Or  **B.** Discuss the ethical dilemmas as a social worker face while working with community? | Evaluate | CO3 |
| 12. | A. Develop a need assessment survey questionnaire to evaluate community satisfaction with local/public services.  Or  B, Explain the functions of social work in context of being a school counselor? | Create | CO4 |

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| **Cognitive Level** | **Marks** | **Percentage** |  | **Course Outcomes** | **Marks** | **Percentage** |
| Remember | 2 | 7.1 |  | CO1&2 | 2 | 7.1 |
| Understand | 6 | 21.4 |  | CO1,2,3&4 | 6 | 21.4 |
| Apply | 8 | 28.6 |  | CO1,3&4 | 8 | 28.6 |
| Analyse | 4 | 14.3 |  | CO2 | 4 | 14.3 |
| Evaluate | 4 | 14.3 |  | CO3 | 4 | 14.3 |
| Create | 4 | 14.3 |  | CO4 | 4 | 14.3 |
| **TOTAL** | 28 | 100.0 |  | **TOTAL** | **28** | **100** |

Answer key 1

Part A.4Marks.Time: 5Minutes

ObjectiveType. 1MarkEach.AnswerAllQuestions

(CognitiveLevel: Remember/Understand)

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| **Qn.**  **No.** | **Question** |
| 1. | Social Justice |
| 2. | National Association for Social Workers |
| 3. | Preventive, Restorative |
| 4. | High density of population. |

PartB.8Marks.Time: 15Minutes

ShortAnswer.2MarksEach.AnswerAllQuestions

(CognitiveLevel:Understand/Apply)

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| **Qn.**  **No.** | **Question** |
| 5. | * 1. **As a counsellor:** The social worker acts as counsellor with those clients who are under a degree of terror because of their inefficiency to meet the need of the social environment.   2. **As a supporter:** Social Worker provides help to the client in expressing their positive and negative feelings , gives respect to the views, develops interest in the client welfare and promoter techniques and abilities to make future plan.   3. **As a consultant:** The social worker gives advice to the people on different types of problems and their solution as well as all-round development   4. **As a Mobilizer**: The social worker mobilises all the services for the welfare of the clients. Help in tapping and utilizing economic, social, physical, psychological and other resources. |
| 6. | 1. **Preliminary Study:** A preliminary study is a critical first step in the community engagement process, providing essential information to inform and guide subsequent activities. It includes:   a) Purpose  b) Scope  c) Demographic details  d) Analysis of resources  e) Identifying stakeholders  f) Identifying community resources and assets. |
| 7. | Two essential skills that a community practitioner might use during a needs assessment in a community are:  1. Active Listening- This skill helps practitioners gather in-depth insights from community members, allowing them to understand their concerns, needs, and priorities effectively.  2. Data Analysis: Being able to analyze qualitative and quantitative data is crucial for identifying trends, gaps, and specific needs within the community, enabling informed decision-making and planning. |
| 8. | Building rapport with a tribal community requires sensitivity, respect, and a genuine approach. Here are some effective methods:  1. Cultural Awareness and Respect: Take the time to learn about the community's culture, traditions, and values. Showing respect for their customs can establish trust.  2. Participatory Engagement: Involve community members in the process from the beginning. Use inclusive approaches that encourage participation and input, making them feel valued.  3. Establish Personal Connections: Spend time in the community, attend local events, and engage in informal conversations. Building personal relationships can help foster trust.  4. Use Local Language and Communication Styles: If possible, use the local language or dialect and adopt communication styles that resonate with the community. This shows respect and willingness to connect.  5. Be Transparent and Honest: Clearly communicate your intentions, objectives, and any potential impacts of your work. Transparency fosters trust and openness.  6. Show Commitment and Consistency: Demonstrate your long-term commitment to the community by being consistent in your actions and follow-up, even beyond specific projects. |

Part C.16 Marks.Time: 40 Minutes

Long Answer. 4Marks Each.Answer all 4Questions, choosing among options within each question.

(CognitiveLevel:Apply/Analyse/Evaluate/Create).

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| **Qn.**  **No.** | **Question** |
| 9. | Creating a self-help group (SHG) in an urban community involves a structured community engagement process. Here’s a step-by-step outline:  1. Assessment of Community Needs  - Identify the Target Group: Determine the demographic and socio-economic characteristics of potential SHG members.  - Conduct Needs Assessment: Engage with community members to identify their needs, challenges, and interests through surveys, interviews, or focus groups.  2. Building Trust and Rapport  3. Awareness and Information Sharing  4. Formation of the Group  5. Capacity Building  6. Establishing Governance Structures  7. Resource Mobilization  9. Sustainability Planning  Or  Community Engagement Techniques for Raising Awareness on Anti-Social Issues  1. Community Workshops and Forums  - Organize interactive sessions to discuss anti-social issues.  - Invite experts to provide insights and facilitate discussions.  2. Awareness Campaigns  - Develop targeted campaigns using posters, flyers, and social media.  - Use compelling messaging and visuals to attract attention.  3. Peer Education Programs  - Train community members to educate their peers about anti-social issues.  - Empower individuals to share their experiences and insights.  4. Collaboration with Local Organizations  - Partner with NGOs and community groups focused on social issues.  - Leverage their networks for broader outreach and support.  5. Use of Storytelling  - Share personal stories or testimonials from individuals affected by anti-social behavior.  - Create a narrative that resonates emotionally with the community.  6. Public Events and Activities  - Host events such as community clean-ups or awareness walks.  - Encourage participation to foster a sense of unity and collective action.  7. Social Media Engagement  - Utilize platforms like Facebook, Instagram, and Twitter to spread awareness.  - Create engaging content, including videos, polls, and discussions.  8. Surveys and Feedback Mechanisms  - Conduct surveys to gather community opinions and experiences related to anti-social issues.  - Use the feedback to inform future initiatives and campaigns.  9. Advocacy and Lobbying  - Engage community members in advocacy efforts to influence policy change.  - Organize letter-writing campaigns or meetings with local leaders.  10. Educational Materials Distribution  - Distribute brochures, fact sheets, and resources on how to address anti-social behavior.  - Ensure materials are accessible and culturally relevant.  By employing these techniques, community engagement can effectively raise awareness and build support around anti-social issues. |
| 10. | Digital media plays a crucial role in generating community awareness about social problems in several ways:  **Widespread Reach**: Platforms like social media, blogs, and websites allow information to be disseminated quickly and to a broad audience. This ensures that important social issues reach diverse groups, fostering a greater collective understanding.  **Engagement and Interaction**: Digital media encourages community engagement through comments, shares, and discussions. This interactivity allows individuals to voice their opinions, share personal experiences, and mobilize support, creating a sense of community around the social issue.  OR  Several factors can influence the success of community-based interventions:  1. Community Involvement  2. Clear Objectives and Goals  3. Strong Leadership  4. Cultural Competence  5. Collaboration and Partnerships  6. Adequate Resources  7. Effective Communication  8. Monitoring and Evaluation  9. Flexibility and Adaptability  10. Sustainability Planning  By focusing on these factors, practitioners can enhance the likelihood of success for community-based interventions. |
| 11. | The role of a social worker in working with vulnerable communities is multifaceted and essential for promoting well-being and social justice. Here are key aspects of their role:  1. Advocacy  2. Assessment and Intervention  3. Community Engagement  4. Counseling and Support  5. Education and Awareness  6. Collaboration with Other Services  7. Crisis Intervention  8. Research and Policy Development  9. Cultural Competence  Explain  Or   1. **Receiving Gifts**   Clients who receive assistance sometimes wish to reciprocate. Although giving a gift can be a kind gesture, it can also prove problematic. If a social worker receives a gift (particularly when it is expensive), it may constitute a breach of integrity. However, rejecting a gift may  hurt the client’s feelings, potentially damaging the relationship. If the gift is handmade or inexpensive, it is generally considered appropriate to accept.   1. **Dual relationships**   [Maintaining professional boundaries](https://socialcare.wales/cms-assets/documents/Professional-boundaries-A-resource-for-managers.pdf) is vital, yet small or rural communities sometimes necessitate interactions beyond the professional sphere. Postgraduate studies focus on strategies to manage these relationships without compromising professional ethics.   1. **Self-determination vs. best interest**   A client's right to self-determination is fundamental, yet there are times when their choices may lead to negative outcomes. Social workers must balance respect for this right with the desire to guide clients towards the best possible outcomes.   1. **Privacy and confidentiality**   Especially in the age of social media, social workers must take great care not to divulge any information about a client and must decide when to break confidentiality for their protection.   1. **The obligation to minors**   Social workers must balance complex confidentiality restrictions between a minor and their parents, for example. |
| 12. | Creating a needs assessment survey to evaluate community satisfaction with local/public services is a great way to gather valuable feedback. Here’s a questionnaire template you can use:  Community Satisfaction Survey.  Section 1: Demographic Information  1. Age:  2. Gender:  3. Length of residence in the community:  4. Type of residence:  Section 2: Service Evaluation  Section 3: Open-Ended Questions  Section 4: Communication Preference  (Explain)  Or  Social work plays a vital role in the context of being a school counselor, as it integrates various functions that support students' academic, emotional, and social development. Here are some key functions of social work in this role:  1. Assessment and Evaluation  - Identifying Needs - Behavioral Analysis  2. Counseling and Support  - Individual Counseling.  - Group Counseling.  3. Crisis Intervention  - Immediate Support safety.  - Referral Services  4. Advocacy  - Student Rights: - Family Support:  5. Collaboration and Coordination  - Teamwork:.  - Resource Coordination:  6. Education and Prevention  - Workshops and Programs:.  - Building Skills:  7. Cultural Competence  - Diverse Needs.  - Community Engagement  8. Monitoring and Follow-Up  - Ongoing Support: - Evaluation of Programs:  Explain |