FAQ for ku.directverify.in

1. How to request for verification?

   To verify University issued certificates or mark list, Alumnus or any other document user can upload the said documents at ku.directverify.in and after online payment, the University will verify the credentials with their transcripts.

2. Should the alumnus send photocopy of the certificate or mark list?

   No photocopy of the certificate or mark list needs to be sent to the university. The verified certificates or mark list will be sent to the email id used while raising a verification request.

3. How do I track my verification request?

   Once your payment has been successfully made, your verification request is processed and mail having a transaction details will be sent to you. In this mail you will be provided with a unique Verification No. (eg. AVN001234).After the verification has been completed, an email having a link of the verified document will be sent to the requesting party.

4. How do I know my verification request has been completed?

   After the verification has been completed, an email having a link of the verified document will be sent to the requesting party. You can download the verified document from the emailed link.

5. How do I pay using a Debit card?

   We accept Debit cards of all banks in India. To pay using your Debit card, you will need to enter your Debit card number, Card expiry date (optional for Maestro cards), 3 digit CVV number (optional for Maestro cards) on the payment gateway. You will then be redirected to your Bank's page for entering your online password (issued to you by your Bank) to complete the payment.

6. Can I make a payment using internet banking?

   We accept payment through Internet Banking for the following Banks:-

   AXIS Bank
   Central Bank
   Corporation Bank
   Federal Bank
   Indian Bank
   JK Bank
   Karnataka Bank
   Kotak Bank
   Oriental Bank of Commerce
   Yes Bank

   Following banks will be added shortly:-

   HDFC Bank
   ICICI Bank

State Bank of Hyderabad
State Bank of India
State Bank of Mysore
State Bank of Travancore
Yes Bank

7. How do I pay using credit card?

    We will be accepting all VISA and MasterCard Credit cards issued in India. International Credit cards are currently not supported on ku.directverify.in. To pay using your Credit card, you will need your Credit card number, Card expiry date, 3 digit CVV number (Card Verification Value - found on the back side of your Credit card) and online 3D Secure password. After entering the card number, expiry date and CVV number on ku.directverify.in, you will be redirected to the Bank's page for entering the online 3D Secure password.